## TIPS TO IMPROVE YOUR Professional Image

Your professional image is about more than just how you dress — confidence, positivity and communication skills also play a role in how you are perceived by buyers, sellers and colleagues.



## Polish your image by implementing these FOUR TIPS:



Answer the phone — timely communication is key.



Listen carefully — with your ears and with your eyes. Body language can be louder than words.



Watch your tone —
be courteous and review
messages before sending.
Avoid ALL CAPS as it's often
perceived as shouting.



Dress for success—
never underestimate
the power of nice jacket.

SOURCE: Florida Realtors News